



Payment Card Industry (PCI) Data Security Standard

Attestation of Compliance for Onsite Assessments - Service Providers

A QSA led assessment of compliance validation according to the Payment Card Industry Data Security Standards and Security Assessment Procedures version 3.2.1.

Level 1 Service Provider Validation: According to the service provider validation requirements defined by the payment brands (including VISA, MasterCard, JCB, American Express and Discover) in PCI industry, the annual onsite review by QSA for level 1 service provider could be compulsory.

Alibaba Cloud (Singapore) Private Limited For Public Cloud International Services

Report Date: July 28, 2020

Initial Compliance Date: October 25, 2017

Report Number: C131-53-2020-B

The assessment remains valid for 12 months



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*The attestation of compliance is based on the template (version 3.2.1, June 2018)
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Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

Part 1. Service Provider and Qualified Security Assessor Information

Part 1a. Service Provider Organization Information

Company Name:	Alibaba Cloud (Singapore) Private Limited (Branded as "Alibaba Cloud")	DBA (doing business as):	N/A		
Contact Name:	Irene Wang	Title:	Senior Security Compliance Manager		
Telephone:	+65 87678528	E-mail:	irene.wang@alibaba-inc.com		
Business Address:	8 Shenton Way #45-01, AXA Tower, Singapore, 068811	City:	Singapore		
State/Province:	-	Country:	P.R. Singapore	Zip:	48616
URL:	https://www.alibabacloud.com				

Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	atsec (Beijing) Information Technology Co., Ltd				
Lead QSA Contact Name:	Jinyun Chen	Title:	QSA, Principal Consultant		
Telephone:	+86 10 5305 6679	E-mail:	jinyun@atsec.com		
Business Address:	3/F, Block C, Bld.1, Boya C-Center, Life Science Park, Changping District, Beijing, P.R. China, 102206	City:	Beijing		
State/Province:	-	Country:	P.R. China	Zip:	102206
URL:	https://www.atsec.com				

Part 2. Executive Summary

Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed:	Public Cloud International Services of Alibaba Cloud, including Elastic Compute Service (ECS), Elastic GPU Service, ECS Bare Metal Instance, Super Computing Cluster (SSC), Dedicated Host, Operation Orchestration Service (OOS), Server Load Balancer (SLB), Auto Scaling, Alibaba Cloud Container Service for Kubernetes, Elastic HPC (EHPC), Simple Application Server, Container Registry, Virtual Private Cloud (VPC), NAT Gateway, Elastic IP Address, Express Connect, VPN Gateway, Smart Access Gateway, Cloud Enterprise Network, CloudMonitor, Resource Access Management (RAM), Action Trail, Key Management Service (KMS), Cloud Config, Message Queue (MQ), Message Queue for Apache RocketMQ, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB for MariaDB TX, ApsaraDB RDS for PPAS, ApsaraDB for MongoDB, ApsaraDB for Redis, ApsaraDB for Memcache, ApsaraDB for PolarDB, AnalyticDB for PostgreSQL, Data Management, Database Backup (DMS), Distributed Relational Database Service (DRDS), MaxCompute, Elasticsearch, Log Service (SLS), Object Storage Service (OSS), NAS, Table Store (OTS), Enterprise Distributed Application Service (EDAS), Application Configuration Management (ACM), Alibaba Cloud DNS.
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Type of service(s) assessed:

Hosting Provider:

- Applications / software
- Hardware
- Infrastructure / Network
- Physical space (co-location)
- Storage
- Web
- Security services
- 3-D Secure Hosting Provider
- Shared Hosting Provider
- Other Hosting (specify):

Managed Services (specify):

- Systems security services
- IT support
- Physical security
- Terminal Management System
- Other services (specify):

Payment Processing:

- POS / card present
- Internet / e-commerce
- MOTO / Call Center
- ATM
- Other processing (specify):

- | | | |
|--|---|--|
| <input type="checkbox"/> Account Management | <input type="checkbox"/> Fraud and Chargeback | <input type="checkbox"/> Payment Gateway/Switch |
| <input type="checkbox"/> Back-Office Services | <input type="checkbox"/> Issuer Processing | <input type="checkbox"/> Prepaid Services |
| <input type="checkbox"/> Billing Management | <input type="checkbox"/> Loyalty Programs | <input type="checkbox"/> Records Management |
| <input type="checkbox"/> Clearing and Settlement | <input type="checkbox"/> Merchant Services | <input type="checkbox"/> Tax/Government Payments |

Network Provider

Others (specify):

Note: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

Part 2a. Scope Verification *(continued)*

Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) not assessed:	All other services provided by Alibaba Cloud in Public Cloud International Services environment are not included in the scope of PCI DSS assessment (except ECS, SSC, OOS, SLB, EHPC, VPC, CEN, RAM, KMS, MQ, DMS, DRDS, SLS, OSS, OTS, EDAS, ACM, Elastic GPU Service, ECS Bare Metal Instance, Dedicated Host, Auto Scaling, Alibaba Cloud Container Service for Kubernetes, Simple Application Server, Container Registry, NAT Gateway, Elastic IP Address, Express Connect, VPN Gateway, Smart Access Gateway, CloudMonitor, Action Trail, Cloud Config, Message Queue for Apache RocketMQ, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB for MariaDB TX, ApsaraDB RDS for PPAS, ApsaraDB for MongoDB, ApsaraDB for Redis, ApsaraDB for Memcache, ApsaraDB for PolarDB, AnalyticDB for PostgreSQL, Data Management, Database MaxCompute, Alibaba Cloud DNS service)
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Type of service(s) not assessed:

<p>Hosting Provider:</p> <input type="checkbox"/> Applications / software <input type="checkbox"/> Hardware <input type="checkbox"/> Infrastructure / Network <input type="checkbox"/> Physical space (co-location) <input type="checkbox"/> Storage <input type="checkbox"/> Web <input type="checkbox"/> Security services <input type="checkbox"/> 3-D Secure Hosting Provider <input type="checkbox"/> Shared Hosting Provider <input type="checkbox"/> Other Hosting (specify):	<p>Managed Services (specify):</p> <input type="checkbox"/> Systems security services <input type="checkbox"/> IT support <input type="checkbox"/> Physical security <input type="checkbox"/> Terminal Management System <input type="checkbox"/> Other services (specify):	<p>Payment Processing:</p> <input type="checkbox"/> POS / card present <input type="checkbox"/> Internet / e-commerce <input type="checkbox"/> MOTO / Call Center <input type="checkbox"/> ATM <input type="checkbox"/> Other processing (specify):
<input type="checkbox"/> Account Management	<input type="checkbox"/> Fraud and Chargeback	<input type="checkbox"/> Payment Gateway/Switch
<input type="checkbox"/> Back-Office Services	<input type="checkbox"/> Issuer Processing	<input type="checkbox"/> Prepaid Services
<input type="checkbox"/> Billing Management	<input type="checkbox"/> Loyalty Programs	<input type="checkbox"/> Records Management
<input type="checkbox"/> Clearing and Settlement	<input type="checkbox"/> Merchant Services	<input type="checkbox"/> Tax/Government Payments
<input type="checkbox"/> Network Provider		
<input type="checkbox"/> Others (specify):		

Provide a brief explanation why any checked services were not included in the assessment:	Alibaba Cloud's Public Cloud International Services provides the capability for its clients utilizing Public Cloud International Services' process, storage, networks, and other fundamental computing resources, and the clients can deploy and run operating systems, applications and other software on the cloud infrastructure. It is Alibaba Cloud's business decisions to choose which services were included in the scope of this PCI DSS assessment.
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Part 2b. Description of Payment Card Business

Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.

Public Cloud International Services offers computing resources for various clients (including merchants, payment service provider, payment processor, etc.). The security of cloud infrastructure and related administration security mechanisms are covered in this PCI DSS assessment. Based on business decision from Alibaba Cloud, other cloud environments (such as Public Cloud Chinese Services, Fincloud, etc.) are not covered in this PCI DSS assessment.

Please note that the cardholder data environments of Alibaba Cloud's clients and their system components are not covered in this PCI DSS assessment. These system components of Public Cloud International Services themselves do not transmit, process, or store cardholder data, and the PCI compliant environment facilitates its clients' PCI DSS compliance (i.e. that the products or systems do not enforce implementation or configuration settings that violates a PCI DSS requirement).

Here are some services provided by Public Cloud International Services and clients may implement these security services for their PCI DSS compliance. These are:

- HTTPS application program interface with strong cryptography provide by Server Load Balancer service is available for clients to transfer cardholder data between Merchant/cardholder and the application implemented on Public Cloud International Services or service provided by Public Cloud International Services.
- KMS provided encryption mechanism for clients' cardholder data protection.
- SLS provides centralized log management service for clients to meet PCI DSS 10.7 requirement.
- RAM provides centralized identity and access control service as well as password policy for clients to manage Alibaba Cloud User Console and resource.

However, it is client's responsibility to define their own data retention period in Public Cloud International Services virtual network segmentation.

Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data.

All Public Cloud International Services system components are hardened according to the same security baseline and managed by the same vulnerability and patch management policies. The cloud services which are not included in the scope of this QSA assessment are put in different zone of the clusters and separated via strict access controls. The access controls are enforced by the core switch within Public Cloud International Services production environment.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility:	Number of facilities of this type	Location(s) of facility (city, country):
<i>Example: Retail Outlets</i>	3	<i>Boston, MA, USA</i>
Office Network	2	<ul style="list-style-type: none"> ■ Hangzhou Office is located in Apsara Park, Shilongshan Road, Xihu District, Hangzhou City, Zhejiang Province, P.R.China, 310024 ■ Singapore Office is located in 8 Shenton Way #45-01, AXA Tower, Singapore, 068811
Datacenter	24	<ul style="list-style-type: none"> ■ Hong Kong Zone B ■ Hong Kong Zone C ■ Asia Pacific SE 1 (Singapore) Zone A ■ Asia Pacific SE 1 (Singapore) Zone B ■ Asia Pacific SE 1 (Singapore) Zone C ■ Asia Pacific SE 2 (Sydney) Zone A ■ Asia Pacific SE 2 (Sydney) Zone B ■ Asia Pacific SE 3 (Kuala Lumpur) Zone A ■ Asia Pacific SE 3 (Kuala Lumpur) Zone B ■ Asia Pacific SE 5 (Jakarta) Zone A ■ Asia Pacific SE5 (Jakarta) Zone B ■ Asia Pacific SOU 1(Mumbai) Zone A ■ Asia Pacific SOU1 (Mumbai) Zone B ■ Asia Pacific NE1 (Tokyo) Zone A ■ Asia Pacific NE1 (Tokyo) Zone B ■ EU Central 1 (Frankfurt) Zone A ■ EU Central 1 (Frankfurt) Zone B ■ UK London Zone A ■ UK London Zone B ■ US West 1 (Silicon Valley) Zone A ■ US West 1 (Silicon Valley) Zone B ■ US East 1 (Virginia) Zone A ■ US East 1 (Virginia) Zone B ■ Middle East 1 (Dubai) Zone A <p><i>Note: The detail location of above datacentres is removed based on Alibaba Cloud's confidential requirement. The detail addresses of those</i></p>

		<i>datacentres are recorded in the ROC which release by atsec (Beijing) information Technology Co., Ltd at July 28, 2020</i>
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Part 2d. Payment Applications

Does the organization use one or more Payment Applications? Yes No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
Not applicable.	Not applicable.	Not applicable.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Not applicable

Part 2e. Description of Environment

Provide a **high-level** description of the environment covered by this assessment.

For example:

- *Connections into and out of the cardholder data environment (CDE).*
- *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*

All system components of this PCI DSS QSA assessment are located in following Data Centers:

- Hong Kong Zone B
- Hong Kong Zone C
- Asia Pacific SE 1 (Singapore) Zone A
- Asia Pacific SE 1 (Singapore) Zone B
- Asia Pacific SE 1 (Singapore) Zone C
- Asia Pacific SE 2 (Sydney) Zone A
- Asia Pacific SE 2 (Sydney) Zone B
- Asia Pacific SE 3 (Kuala Lumpur) Zone A
- Asia Pacific SE 3 (Kuala Lumpur) Zone B
- Asia Pacific SE 5 (Jakarta) Zone A
- Asia Pacific SE5 (Jakarta) Zone B
- Asia Pacific SOU 1(Mumbai) Zone A
- Asia Pacific SOU1 (Mumbai) Zone B
- Asia Pacific NE1 (Tokyo) Zone A
- Asia Pacific NE1 (Tokyo) Zone B
- EU Central 1 (Frankfurt) Zone A
- EU Central 1 (Frankfurt) Zone B
- UK London Zone A
- UK London Zone B
- US West 1 (Silicon Valley) Zone A
- US West 1 (Silicon Valley) Zone B
- US East 1 (Virginia) Zone A
- US East 1 (Virginia) Zone B
- Middle East 1 (Dubai) Zone A

Alibaba Cloud provides the capability for clients utilizing Public Cloud International Services' processing, storage, networks, and other fundamental computing resources, and the clients can deploy and run operating systems, applications and other software on its cloud infrastructure. Public Cloud International Services

	<p>provides secure application program interface (API) for the client to transfer cardholder data information between the clients and the application implemented on Public Cloud International Services or service provided by Public Cloud International Services. Public Cloud International Services also provides Security Service (Cloud Firewall, Anti-Bot, Anti-DDoS Basic, Anti-DDoS Premium, Security Center and WAF Service) for the clients to protect their virtual environment.</p> <p>The critical system components involved in this QSA scope include ECS, SSC, OOS, SLB, EHPC, VPC, CEN, RAM, KMS, MQ, DMS, DRDS, SLS, OSS, OTS, EDAS, ACM, Elastic GPU Service, ECS Bare Metal Instance, Dedicated Host, Auto Scaling, Alibaba Cloud Container Service for Kubernetes, Simple Application Server, Container Registry, NAT Gateway, Elastic IP Address, Express Connect, VPN Gateway, Smart Access Gateway, CloudMonitor, Action Trail, Cloud Config, Message Queue for Apache RocketMQ, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB for MariaDB TX, ApsaraDB RDS for PPAS, ApsaraDB for MongoDB, ApsaraDB for Redis, ApsaraDB for Memcache, ApsaraDB for PolarDB, AnalyticDB for PostgreSQL, Data Management, Database MaxCompute, Alibaba Cloud DNS, bastion machine, and NTP server.</p> <p>Only the security of cloud infrastructure and related administration security mechanisms are covered in this PCI DSS assessment. Please note that clients' cardholder data flow and the compliance of their own cloud components are not covered in this PCI DSS assessment, and it is the responsibility of Alibaba Cloud's clients to have their own cardholder data environment fully compliant with PCI DSS based on the services provided by Public Cloud International Services.</p>
<p>Does your business use network segmentation to affect the scope of your PCI DSS environment? (Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>

Part 2f. Third-Party Service Providers

Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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If Yes:

Name of QIR Company:	Not applicable.
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QIR Individual Name:	Not applicable.
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Description of services provided by QIR:	Not applicable.
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Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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If Yes:

Name of service provider:	Description of services provided:
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Not applicable.	
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Note: Requirement 12.8 applies to all entities in this list.

Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** - The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as “Not Tested” or “Not Applicable” in the ROC.
- **Partial** - One or more sub-requirements of that requirement were marked as “Not Tested” or “Not Applicable” in the ROC.
- **None** - All sub-requirements of that requirement were marked as “Not Tested” and/or “Not Applicable” in the ROC.

For all requirements identified as either “Partial” or “None,” provide details in the “Justification for Approach” column, including:

- Details of specific sub-requirements that were marked as either “Not Tested” and/or “Not Applicable” in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed:	Public Cloud International Services of Alibaba Cloud, including Elastic Compute Service (ECS), Elastic GPU Service, ECS Bare Metal Instance, Super Computing Cluster (SSC), Dedicated Host, Operation Orchestration Service (OOS), Server Load Balancer (SLB), Auto Scaling, Alibaba Cloud Container Service for Kubernetes, Elastic HPC (EHPC), Simple Application Server, Container Registry, Virtual Private Cloud (VPC), NAT Gateway, Elastic IP Address, Express Connect, VPN Gateway, Smart Access Gateway, Cloud Enterprise Network, CloudMonitor, Resource Access Management (RAM), Action Trail, Key Management Service (KMS), Cloud Config, Message Queue (MQ), Message Queue for Apache RocketMQ, ApsaraDB RDS for MySQL, ApsaraDB RDS for PostgreSQL, ApsaraDB for MariaDB TX, ApsaraDB RDS for PPAS, ApsaraDB for MongoDB, ApsaraDB for Redis, ApsaraDB for Memcache, ApsaraDB for PolarDB, AnalyticDB for PostgreSQL, Data Management, Database Backup (DMS), Distributed Relational Database Service (DRDS), MaxCompute, Elasticsearch, Log Service (SLS), Object Storage Service (OSS), NAS, Table Store (OTS), Enterprise Distributed Application Service (EDAS), Application Configuration Management (ACM), Alibaba Cloud DNS.			
PCI DSS Requirement	Details of Requirements Assessed			Justification for Approach (Required for all “Partial” and “None” responses. Identify which sub-requirements were not tested and the reason.)
	Full	Partial	None	
Requirement 1:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>Requirement 1.1.3 was marked as not applicable. Because Public Cloud International Services does not directly store, process, or transmit cardholder data information. All storage and protection of cardholder data is the responsibility of Alibaba Cloud clients.</p> <p>Requirement 1.2.3 was marked as not applicable. Because wireless networks are not enabled in the scope of this PCI DSS assessment.</p>
Requirement 2:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>Requirement 2.1.1 was marked as not applicable. Because wireless networks are not enabled in the scope of this PCI DSS assessment.</p> <p>Requirement 2.6 was marked as not applicable. Because Alibaba Cloud is not shared hosting provider and no any other shared hosting</p>

				providers are involved in this PCI DSS assessment.
Requirement 3:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<p>Requirements 3.1, 3.2, 3.2.1, 3.2.2, 3.2.3, 3.3, 3.4 and 3.4.1 were marked as not tested. Because Public Cloud International Services does not directly store, process, or transmit cardholder data and sensitive authentication data. All storage and protection of cardholder data is the responsibility of Alibaba Cloud's clients and therefore this requirement was not tested.</p> <p>Requirements 3.5, 3.5.1, 3.5.2, 3.5.3, 3.5.4, 3.6, 3.6.1, 3.6.2, 3.6.3, 3.6.4, 3.6.5, 3.6.6, 3.6.7, 3.6.8 and 3.7 were marked as not applicable. Because cardholder data are not stored in the Public Cloud International Services infrastructure network environment and thus encryption keys are not used to protect cardholder data.</p>
Requirement 4:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>Requirement 4.1.1 was marked as not applicable. Because wireless networks are not enabled in the scope of this PCI DSS assessment.</p> <p>Requirement 4.2 was marked as not tested. Because the assessed Public Cloud International Services do not directly store, process, or transmit cardholder data and sensitive authentication data.</p>
Requirement 5:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All requirements in this section were marked as applicable.
Requirement 6:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Requirement 6.4.3 was marked as not tested. Because Public Cloud International Services does not directly store, process, or transmit credit card data information.
Requirement 7:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All requirements in this section were marked as applicable.
Requirement 8:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>Requirement 8.1.5 was marked as not applicable. Because vendor accounts are not enabled in the cardholder data environment.</p> <p>Requirement 8.7 was marked as not tested. Because Public Cloud International Services does not directly store, process, or transmit cardholder data and sensitive authentication data.</p>
Requirement 9:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>Requirements 9.5, 9.5.1, 9.6, 9.6.1, 9.6.2, 9.6.3, 9.7, 9.7.1, 9.8, 9.8.1 and 9.8.2 were marked as not applicable. Because no removable media are engaged in Public Cloud International Services Infrastructure Network.</p> <p>Requirements 9.9, 9.9.1, 9.9.2 and 9.9.3 were marked as not applicable. Because card-present services are not supported in the Public Cloud International Services infrastructure network environment.</p>
Requirement 10:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All requirements in this section were marked as applicable.
Requirement 11:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Requirement 11.1.1 was marked as not applicable. Because wireless networks are not enabled in the

				scope of this PCI DSS assessment.
Requirement 12:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Requirement 12.3.9 was marked as not applicable. Because vendor accounts are not enabled in the Public Cloud International Services infrastructure network environment. Requirement 12.8.5 was marked as not applicable. Because PCI DSS requirements are not managed by external entities.
Appendix A1:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	All requirements were marked as not applicable. Because Alibaba Cloud is not shared hosting provider and no any other shared hosting providers are involved in this PCI DSS assessment.
Appendix A2:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Requirements A2.1 was marked as not tested. Because Public Cloud International Services do not directly store, process, or transmit cardholder data and sensitive authentication data

Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	July 28, 2020
Have compensating controls been used to meet any requirement in the ROC?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Were any requirements in the ROC identified as being not applicable (N/A)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Were any requirements not tested?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Were any requirements in the ROC unable to be met due to a legal constraint?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated July 28, 2020.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (**check one**):

<input checked="" type="checkbox"/>	<p>Compliant: All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating; thereby <i>Alibaba Cloud (Singapore) Private Limited</i> has demonstrated full compliance with the PCI DSS.</p>						
<input type="checkbox"/>	<p>Non-Compliant: Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall NON-COMPLIANT rating, thereby <i>Alibaba Cloud (Singapore) Private Limited</i> has not demonstrated full compliance with the PCI DSS.</p> <p>Target Date for Compliance:</p> <p>An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. <i>Check with the payment brand(s) before completing Part 4.</i></p>						
<input type="checkbox"/>	<p>Compliant but with Legal exception: One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.</p> <p><i>If checked, complete the following:</i></p> <table border="1" style="width: 100%;"> <thead> <tr> <th style="width: 40%;">Affected Requirement</th> <th>Details of how legal constraint prevents requirement being met</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Affected Requirement	Details of how legal constraint prevents requirement being met				
Affected Requirement	Details of how legal constraint prevents requirement being met						

Part 3a. Acknowledgement of Status

Signatory(s) confirms:
(**Check all that apply**)

<input checked="" type="checkbox"/>	The ROC was completed according to the <i>PCI DSS Requirements and Security Assessment Procedures, Version 3.2.1</i> , and was completed according to the instructions therein.
<input checked="" type="checkbox"/>	All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.
<input checked="" type="checkbox"/>	I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
<input checked="" type="checkbox"/>	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
<input checked="" type="checkbox"/>	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3a. Acknowledgement of Status (continued)

<input checked="" type="checkbox"/>	No evidence of full track data ¹ , CAV2, CVC2, CID, or CVV2 data ² , or PIN data ³ storage after transaction authorization was found on ANY system reviewed during this assessment.
<input checked="" type="checkbox"/>	ASV scans are being completed by the PCI SSC Approved Scanning Vendor <i>atsec (Beijing) Information Technology Co., Ltd</i>

Part 3b. Service Provider Attestation



<i>Signature of Service Provider Executive Officer</i> ↑	<i>Date: July 28, 2020</i>
<i>Service Provider Executive Officer Name: Irene Wang</i>	<i>Title: Senior Security Compliance Manager</i>

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:	QSA assessment and evidence validation.
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<i>Signature of Duly Authorized Officer of QSA Company</i> ↑	<i>Date: July 28, 2020</i>
<i>Duly Authorized Officer Name: Jinyun Chen (陈谨运)</i>	<i>QSA Company: atsec (Beijing) Information Technology Co., Ltd</i>

Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed:	Not applicable. Because ISA is not involved in this PCI DSS assessment.
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¹ Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

² The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

³ Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for “Compliant to PCI DSS Requirements” for each requirement. If you answer “No” to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If “NO” selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
2	Do not use vendor-supplied defaults for system passwords and other security parameters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3	Protect stored cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
4	Encrypt transmission of cardholder data across open, public networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
5	Protect all systems against malware and regularly update anti-virus software or programs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
6	Develop and maintain secure systems and applications	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
7	Restrict access to cardholder data by business need to know	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
8	Identify and authenticate access to system components	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
9	Restrict physical access to cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
10	Track and monitor all access to network resources and cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
11	Regularly test security systems and processes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
12	Maintain a policy that addresses information security for all personnel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Appendix A1	Additional PCI DSS Requirements for Shared Hosting Providers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/Early TLS for Card-Present POS POI Terminal Connections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

